

ALA BARC/F&A FY20 Investment Update

Date 10/10/2019

Investment Area: IT

FY20 Strategic and Operational Priorities and Investments

What are your strategic and operational priorities in light of the prior three years' (FY17-FY19) operational and financial results?

The Move; Uplift Financial Software to the Cloud; Perform Data Center as a Service (DCaaS) Design; Purchase Business Intelligence Software Implementation; CRM Salesforce Phase II Implementation with iMIS integration; Investigate Single Sign-on Replacement Software

FY19 – FY24 – Total Investment Budget - \$6,617,764

Requested Investment Budget:

\$1,360,498 FY19 operating + capital

\$764,713 FY20 Operating + Capital (including additional positions)

\$931,138 FY20 Move Budget (Separate budget covered by the sale of the building)

FY20 Key Initiatives and Desired Outcomes

What are your top initiatives that your department plans to undertake in light of those priorities? What outcomes constitute success?

The Move – New VOIP Telephone System, monitoring software, and additional hands to assist us in the move to the new location. **Uplift Financial Software to the Cloud** - Increased efficiencies in accessing the Finance system; **Perform Data Center as a Service (DCaaS) Design** - Reduction in server maintenance and support costs. Increase uptime of major systems. **Purchase Business Intelligence Software Implementation** - Creation of required number of standard reports, reduction of time to create reports and dashboards; **CRM Salesforce Phase II Implementation with iMIS integration**- Increased participation on Advocacy issues, Increase in donations, Reduced time to get information out on advocacy issues.; **Investigate Single Sign-on Replacement Software** - Reduction in abandoned sites, increased customer and staff satisfaction thru surveys.

Key Assumptions/Risks/Opportunities

What assumptions are inherent in your plan? What risks are you watching in light of those assumptions? What additional opportunities do you anticipate may appear that may impact your plan?

Must hire the additional staff to help in the distribution of work. The move happens and impacts these priorities in ways not accounted for. If the move doesn't happen certain upgrades must be performed affecting the Move budget. The upgrades that must be performed if we don't move total \$172,700 in capital and \$173,400 in operating for a total of \$346,100.